

Terms and Conditions

Randall & Harrison is a simple brokerage. It performs its business similarly to an estate agent. We find and set up a contract of sale between two parties (yourself and a third party supplier). For this service we take a fee. Randall & Harrison does not hold any stock and no direct purchases are complete between you and Randall & Harrison.

Product Description

We endeavour to describe all products as accurately as possible with the best knowledge we have to hand.

Payment

We accept cash, bank transfers or payment through Paypal.

Delivery costs

These are dependent on customer location and size of order. We use a third party couriers. All items are sent with insurance. We will not forward any item without insurance.

Delivery date

For items purchased from stock, We endeavour to deliver within 7 working days after funds have been cleared. Due to the nature of international trade this can take longer to arrive. We will inform you of delivery date as soon as we can.

Returns and Refunds

You are entitled to a cooling-off period. It is generally 7 days after item is delivered. This is between you and the third party supplier, however Randall & Harrison will try to expediate any returns. Individual items will have different cooling off periods in relation to that agreed that of our third party supplier. This information will be listed in your bill. Should you wish to cancel your purchase, you must notify us in writing (letter or email) during this time. Goods returned which are not defective or faulty will be returned to us at your own cost with adequate insurance to cover the cost of the goods against loss or damage. This does not affect your statutory rights.

Right to Complaint

Your statutory rights under to complain are not affected.

Privacy Policy

All personal data held and used is in compliance with the Data Protection Act 1998.

Advice

The contents of the Website do not constitute advice and should not be relied upon in making or refraining from making, any decision.

Changes to the website

Randall & Harrison reserves the right to:

1. change or remove (temporarily or permanently) the Website or any part of it without notice and you confirm that

Randall & Harrison shall not be liable to you for any such change or removal; and

2. change these Terms and Conditions at any time, and your continued use of the Website following any changes shall be deemed to be your acceptance of such change.

Links to third party sites

The Website may include links to third party websites that are controlled and maintained by others. Any link to other websites is not an endorsement of such websites and you acknowledge and agree that we are not responsible for the content or availability of any such sites.

Copyright

1. All copyright, trade marks and all other intellectual property rights in the Website and its content (including without limitation the Website design, text, graphics and all software and source codes connected with the Website) are owned by or licensed to Randall & Harrison or otherwise used by Randall & Harrison as permitted by law.
2. In accessing the Website you agree that you will access the content solely for your personal, non-commercial use. None of the content may be downloaded, copied, reproduced, transmitted, stored, sold or distributed without the prior written consent of the copyright holder. This excludes the downloading, copying and/or printing of pages of the Website for personal, non-commercial home use only
3. Images - All images on this site have been source through legal and appropriate channels. In most cases the images are thumbnails which are linked to the appropriate site where a relevant article can be read about the particular image. This is deemed as *fair use* of the image is no different to the link listings given on social

networking sites. All other images are images of the proprietors own alternative investment portfolio and are therefore property of Randall and Harrison.

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Prohibited Items

Though we would like to help all our customers find exactly what they are looking for we do have to exclude some items for obvious reasons.

The following items will under no circumstance be source by Randall and Harrison for their clients:

Animal products listed on the CITES endangered list; Any counterfeit items, neither money nor trademarked items; Firearms or Ammunition; Human parts; Narcotics, neither prescription nor illicit; Any form of pornographic material; Stolen items; Tobacco products; Any item deemed illegal in your country or in the UK.

Disclaimer and limitation of liability

1 The Website is provided on an "AS IS" and "AS AVAILABLE" basis without any representation or endorsement made and without warranty of any kind whether express or implied, including but not limited to the implied warranties of satisfactory quality, fitness for a particular purpose, non-infringement, compatibility, security and accuracy.

2. To the extent permitted by law, Randall and Harrison will not be liable for any indirect or consequential loss or damage whatever (including without limitation loss of business, opportunity, data, profits) arising out of or in connection with the use of the Website.

3. Randall & Harrison makes no warranty that the functionality of the Website will be uninterrupted or error free, that defects will be corrected or that the Website or the server that makes it available are free of viruses or anything else which may be harmful or destructive.

4. Nothing in these Terms and Conditions shall be construed so as to exclude or limit the liability of Randall & Harrison for death or personal injury as a result of the negligence of Randall & Harrison or that of its employees or agents.

Indemnity

You agree to indemnify and hold Randall & Harrison and its employees and agents harmless from and against all liabilities, legal fees, damages, losses, costs and other expenses in relation to any claims or actions brought against Randall & Harrison arising out of any breach by you of these Terms and Conditions or other liabilities arising out of your use of this Website.

Severance

If any of these Terms and Conditions should be determined to be invalid, illegal or unenforceable for any reason by any court of competent jurisdiction then such Term or Condition shall be severed and the remaining Terms and Conditions shall survive and remain in full force and effect and continue to be binding and enforceable.

Jurisdiction

All contracts shall be deemed to be made in England. All contracts made between the third party supplier and the customer shall be governed by the laws of England and any dispute arising therein shall be subject to the sole jurisdiction of the English courts.